

WELCOME TO THE EMPIRE LIFE PLAN MEMBER WEBSITE



**At your fingertips – online services, valuable information,
and a convenient resource for your employee health benefits plan**

- Submit eClaims
- Access your benefit card - view, print, or save to your computer or mobile device
- Review your claim activity and balances
- View your benefit booklet online
- View and print a copy of your personalized benefit summary

Registration Procedures

Have your benefit card or personalized benefit summary available to enter the following required fields:

- Your group number, division, and certificate number, and
- Your drug certificate "E" number

If you do not have a benefit card or you do not have drug coverage, please call customer service (1-800-267-0215) to request a unique PIN to complete the registration process.

Follow the step-by-step registration process:

- Go to pmw.empire.ca
- Select "register now"
- Review and accept the waiver of liability
- Enter the required registration information. You will need your unique identification numbers from your benefit card or your personalized benefit summary
- Choose a user ID and password
- Select a security question and enter a security answer
- Add your banking information to set-up direct deposit
- Review and verify the information you have entered

Once you have completed the above steps you will receive a confirmation screen from which you can enter the plan member website.

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