

Prime Care Pharmacy & Prime Care Home Health 281 Stone Road East Guelph ON N1G 5J5 Tel 510 827 4504

Tel 519.837.4594 Fax 519.837.4598 primecarepharmacy.ca

Community Living Guelph Wellington - Pharmacy Contact Guide

PHONE: 519-837-4594 ext. 6205

- Our phone line is monitored during our regular business hours:
 - Monday to Friday, 9:00 AM 6:00 PM
 - Saturday 9:00 AM 3:00 PM
- Best used for:
 - Questions for the pharmacist
 - If you need to speak with a pharmacy team member

EMAIL: clgw@primecarepharmacy.ca

- This inbox is monitored:
 - Monday to Friday 9:00 AM 6:00 PM
 - We will respond to emails as promptly as possible during these hours
- Best used for:
 - Sending in medication reorders
 - Requestion MAR changes
 - Sending resident documentation and updates

AFTER HOURS ON-CALL LINE: 519-837-4594 ext. 1

- This line is monitored by a pharmacy team member outside of our regular business hours listed above
- Best used for:
 - Urgent matters that should not or cannot wait until the next business day